

SCOR – Profession Training Course Description:

This three-day course has been created to respond to the needs of professionals new to the SCOR framework and implementation body of knowledge. Based on a solid repository of improvement program metrics and processes, SCOR has evolved to become an important performance management tool for companies seeking to increase their supply chain competitive advantage. This course has been specifically designed to provide all types of professionals involved with supply chain process improvement with:

1. Foundation knowledge of the *SCOR Model Reference* framework.
2. An understanding of how a supply chain performance team would utilize SCOR in an improvement program.
3. A comprehensive outline of the phases of a typical SCOR improvement program.

Completion of the *SCOR Professional Training* course will greatly improve participants' knowledge and ability to utilize the SCOR framework and body of knowledge as they embark on their own supply chain improvement programs.

Course Objectives:

Through classroom discussion and practical, hands-on exercises participants will be able to:

- ◆ understand the origins and goals of the SCOR framework
- ◆ understand the structure of the SCOR two volume sourcebook
- ◆ work with the four central parts of the SCOR framework: *Performance, Processes, Practices, People, and Green SCOR*
- ◆ develop a SCOR improvement program
- ◆ understand the five phases of a typical SCOR improvement program
- ◆ apply the SCOR framework to an improvement project

By the conclusion of the course, participants will acquire a basket of practical tools to successfully embark on a major supply chain improvement program.

Course Materials:

Participants will receive a course workbook. The workbook will provide the following:

- ◆ full text providing detail information for the topics discussed
- ◆ all PowerPoints used during the seminar
- ◆ exercises
- ◆ performance review questions

Detailed Outline

The outline of the three day class is as follows:

- ◆ *Day 1: Introduction to the SCOR Framework*
 - defining SCOR
 - examining the portfolio of SCOR frameworks
 - understanding the structure of the SCOR sourcebook
 - reviewing SCOR nomenclature, codification, tables, and graphics
 - working with SCOR *Performance* content and metrics
 - working with SCOR *Processes* content and metrics
 - working with SCOR *Practices* content and metrics
 - working with SCOR *People* content and metrics
 - working with *Green SCOR* content and metrics
- ◆ *Days 2 and 3*
 - applying the SCOR framework: overview
 - understanding the contents of the SCOR improvement program racetrack
 - working with improvement program phase 1—*Pre-SCOR Steps*
 - discussing the motives for undertaking a SCOR improvement project
 - developing the SCOR improvement program organization
 - working with improvement program phase 2—*S: Set the Scope*
 - creating the *supply chain definition matrix* and supply chain geographic map
 - formalizing the *improvement program charter*
 - working with improvement program phase 3—*C: Configure the Supply Chain*
 - defining the improvement program SCOR metrics
 - performing competitive requirements analysis and benchmarking
 - performing the improvement program gap analysis
 - working with improvement program phase 4—*O: Optimize Projects*
 - creating the *preliminary project portfolio*
 - performing an opportunity analysis of improvement projects
 - prioritizing improvement projects
 - working with improvement program phase 5—*R: Ready for Implementation*
 - conducting the improvement project kickoff
 - creating SCOR level 4 processes
 - testing, piloting, and rolling-out the process changes
 - selecting the next improvement project or begin the development of the next SCOR improvement program

Course Prerequisites

There are no prerequisites for this course. Attendees should possess general mathematical, project management, and business skills.